

## Project | SEARCH®

#### NEWSLETTER

#### MARCH 2018

## **Rotation** 2

#### **Important Dates:**

Thursday 29th March Finish for Easter Holiday

Monday I 6h April Return to work. Begin Rotation 3 In January our interns moved on to their Rotation 2 placements, where they have consolidated and expanded their work skills and improved their personal skills. In their second placements, they have learnt how to adapt to new а environment and work effectively with a new team of colleagues. As well as strengthening their ability to function as part of the Marriott

workforce, each morning interns have also worked on employability skills topics including the occupation groups, different types of employment contract, where and how to job search and computer skills. They have revised their interview skills again, in preparation for Rotation 3 interviews with their new department managers, and everyone reported that they did well.





# On 8th January, interns took part in a careers session run

part in a careers session run by Jason from Prospects, one of the Project SEARCH partners. They used 360 degree virtual reality headsets to experience different work environments and listen to employees giving information about their jobs.





Rotation 2 Supervisor Quotes:

"Ryan is a hard worker with a positive attitude . He is able to complete tasks independently ."

"Elliot has been showing great progress from the start. He is really keen to learn and very organised."

"Ellen has picked up information quickly. I would certainly recommend Ellen to a potential employer."

## **Heathrow Jobs and Careers Fair**

On Tuesday 30th January, the Project SEARCH team visited the Heathrow Jobs and Careers Fair at Heathrow. The event is aimed at young people aged 16-24 and it enables them to meet airport based employers and learn about available jobs and the skills required. Interns were able to practise their social skills as they visited stands to gather information from exhibiting companies. Some useful contacts were made, which could hopefully lead to future employment



## **Open Evenings**



Open Evenings were held at the Marriott on 22nd January and 22nd February, to give potential interns and their families the opportunity to find out more about the Project SEARCH programme. Thank you to our interns Stephen, Ellen, Ben and Elliot who helped by showing PowerPoint presentations they have created about their work placements and leading tours around the hotel.

## **Interns of the Month**

December



Elliot - Administration

January



February



Stephen - Concierge

# **Marriott Intern of the Quarter**

Shay - Leisure Club

Every 3 months, Marriott staff attend their Town Hall Meeting where information is shared about how the business is performing. Each department manager gives an update on their specific area and certificates are awarded to the quarter's most outstanding employees. The Project SEARCH team are always invited to attend and it allows interns to experience a work-based meeting. In January, Elliot was pleased to be presented with the Intern Of The Quarter award for his superb work in our administration internship. Although he worked mainly in the Finance office, Elliot was always willing to help out in the Sales and HR offices when necessary. His helpful and polite attitude makes Elliot a worthy winner.



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## **Job Searching**

After Easter, our Job Coaches/Developers who are trained Careers Advisors will be working more on a one to one basis with each intern to support them through the job searching process. They will carry out a careers guidance session to generate potential careers/job ideas and match interns to a suitable employment sector. A Careers Action Plan will be completed as part of the session. This will include an information pack of possible job opportunities for the intern to take home and discuss with their family so that they can decide on a chosen career pathway.

Recently two of our current interns, Elliot and Ryan, attended an employer visit to Heathrow with our Job Developer Saimmah. The visit was a valuable opportunity to experience the Heathrow Express environment and investigate possible job opportunities. It was a constructive and helpful visit, with the manager of ISS Services, the contracting employer, providing a show round to the interns and explaining the job role. Elliot has expressed an interest in the role and Saimmah has arranged a second meeting and will accompany him to further discuss potential employment.

### Employer Networking



Our dedicated Job Developers Saimmah and Sue have been contacting and engaging with employers in order to build a database of potential employment opportunities. They are networking with supportive employers in a variety of industries and sectors, as this will enable them to match our interns to appropriate and sustainable job roles.

### **Employment Success**

Two of our interns have achieved employment in Rotation 2. Congratulations to Charlie Webb who is now working as a Cinema Host and Christopher Clare who is a Trainee Locksmith. Saimmah worked with Charlie throughout the application process, supported him on an unpaid work trial (a way of ensuring that the job is a good match for the intern) and with his employer's online training. It is this level of support that makes Project SEARCH quite unique and helps interns to achieve and maintain employment. In Rotation 3 we will be stepping up our efforts to help our remaining interns achieve their goal of paid employment for a minimum of 16 hours a week. Suggestions about suitable locations and job roles that were made by parents in our recent Employment Planning Meetings will be taken into account where possible.



Rotation 2 Supervisor Quotes:

"Shay makes the department run smoothly. He's always smiling and a lovely person to work with."

"Ben has memorised the daily ground patrol for both safety and hazard spotting. He's a good helping hand for us."

"Stephen is very helpful. No need to ask him twice to do the job. When you show him once, he knows what to do."



Alice S Marriott with her husband J.W. Marriott

Marriott's annual Oscars evening was held on 9th March and our interns brought their glamour to the red carpet. They enjoyed a three course dinner and were all nominees for the Intern of the Year Oscar. The deserving winner was Ryan Deary, who always focuses on his tasks and works without supervision.





**Congratulations!** The amazing team at the London Heathrow Marriott have been awarded the Alice S Marriott Award for Community Service. This honour is awarded annually to a Marriott business that exemplifies the volunteer spirit that was an important part of the founder's wife's philosophy. This week our interns have been filmed for a video that will be shown at the presentation ceremony in the USA in May. More details to follow.

Rotation 2 has come to an end and our interns are looking forward to their Easter break. We return for Rotation 3 on Monday 16th April. The Project SEARCH team would like to wish you all a Happy Easter.

