



Rotation 2 & 3



Important Dates:

Programme ends
Friday 21st July

Sadly, our 7th cohort of interns are coming to the end of their Project SEARCH year. Since starting with us last September, they have all made remarkable progress in both work and life skills. Each intern is leaving the programme with happy memories of their time at the Marriott and we hope they will now be successful in finding paid employment. As well as working hard alongside Marriott staff in their departments, they have enjoyed taking part in the staff social events that are held throughout the year. On the following pages, each intern has written their own review of their time on the programme.



Michael

I felt nervous and a bit weird when I joined Project SEARCH as I was meeting new staff members and the other interns as well. In my first rotation I worked in Conference & Banqueting. I learnt skills like speaking to guests as they were having their breaks and how to carry a number of dirty plates. In my second and third rotations I was in Leisure Club and I felt more comfortable in this working environment. I quickly learnt how to do the pool/spa water test to check the chlorine and PH levels. One of my favourite tasks was signing up new members. This consists of asking them to fill out an application form and then putting it on the system and preparing a temporary card so they can use the facilities while they wait for the proper card. I got on really well with the department team and Kelvin the Manager is an Arsenal fan like me. I would now like to get a full time job in the Leisure industry.

Kian

When I first started Project SEARCH I felt nervous about meeting new people but after my first week I felt better because I knew more about the company. I worked in House Keeping in my first rotation and I loved being a Linen Porter because it gave me skills and confidence. My second rotation was in the Engineering department and I enjoyed working with all the team. I learnt how to do the site patrol every day and I went to all different parts of the hotel. I wanted to go back to House Keeping in Rotation three because that was the job I liked best. I learnt how to answer the runner phone and deal with guest requests, which was my favourite part of the job. I was proud of winning the Oscar for Intern of the year and I hope to get a part time job soon.





Kacper

When I came for the first time to the Marriott, I was shy and nervous, even though I was very impressed at how the Marriott Hotel looks. I soon made new friends and my first rotation was Goods Receiving/Kitchen Porter. I started building up my confidence and my favourite task was checking the deliveries and putting the food in the fridges. My second rotation was in Carluccio's and I liked polishing the glasses back of house and at the bar. Then I learnt customer service skills and I could take the dirty plates away from the guests. My third department is Conference & Banqueting. I learnt how to set up the food before guests have their break but my favourite task is being in the kitchen using the dishwasher. I have made lots of new friends while I have been on Project SEARCH and I hope I can get a Kitchen Porter job now.

Ilham

I was excited to start Project SEARCH. I didn't want to go to college because when I finished school I just wanted to get to work. My first department was Leisure Club and I liked working with all the team there. I learnt how to speak to guests at the desk and kept everything clean and hygienic. Next I went into House Keeping and I was a Linen Porter. There was a lot of work to do every day but me and the other porters got through it. My favourite task was tidying the cupboards and taking the sheets off the beds to help the Room Attendants. My last rotation is Goods Receiving/Kitchen Porter. I have learnt where all the different food needs to be put and I like cleaning the canteen too. My favourite department was House Keeping because it was the most busy. I hope I can get a job as a Linen Porter or Aircraft Cleaner.





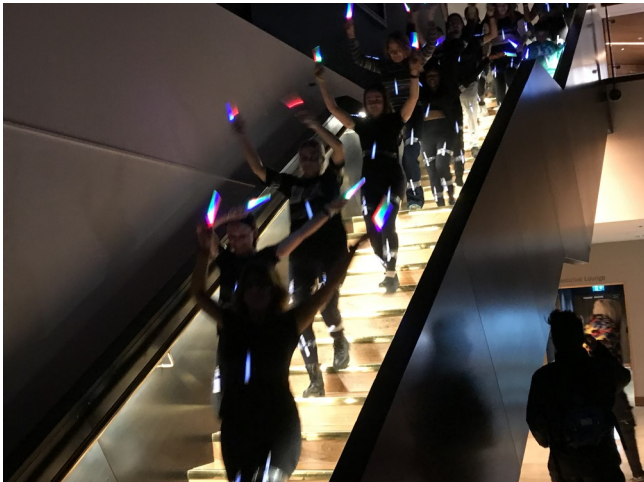
Oscars

In January we came to the Oscars Awards where interns enjoyed a three course dinner. The Intern of the Year Oscar was awarded to Kian, and the group went onto the stage to collect the prize on his behalf.



Earth Hour

On the last Saturday in March we came to Earth Hour at the Marriott. As part of this annual event, non-essential lights in the hotel were turned off for one hour as a symbol of commitment to the planet. The hotel lobby was transformed into a dance floor and our intern Kacper enjoyed spending time with the WWF panda!



Associate Appreciation Week

In May our interns celebrated Associate Appreciation Week along with their Marriott colleagues. They took part in a range of activities and enjoyed breakfast treats on arrival and themed lunches, all served by staff in costumes relevant to the theme of the day. Everyone agreed that it was a fun week that they will never forget!



Intern of the Quarter



Congratulations to Ilham and Michael who received Intern of the Quarter Awards from Ron, the General Manager at this year's Town Hall Meetings.



Graduation

This week we held our graduation ceremony. Families and staff attended to wish the interns well and the Mayor presented them with their graduation certificates and folders. Michael did a great job when he delivered a speech on behalf of all of the interns. Everyone agreed that it was a lovely evening and we all felt very proud of our graduates.



A Few Words from our Job Coach

It's been a real pleasure to work with the interns over the last 10 months, contributing to, as well as sharing their journey, watching them develop and achieve, as they build workplace skills to help them towards sustainable employment in the future and watching their self-esteem and self-confidence grow. Brian

Good Luck!

After a year of hard work at the Marriott, our interns are about to move on. They have mastered new skills and got to know many new people. They have been great ambassadors for people with different abilities and can reflect positively on what they have accomplished. Thanks go to everyone who has helped our interns to develop into the young people they are today. As they leave us to begin their working lives, we wish them good luck for the future.

